

Scam prevention

*Important information to protect your
business or organisation*

\$489.7 million

2018 combined financial losses to scams
as reported to Scamwatch, ACORN and other government agencies

\$107 million

Amount reported lost to
Scamwatch

177 516

reports to Scamwatch



▲ 18% since 2017
Average loss: \$5997

Top contact methods by reports



46.9%

Phone

83 247 reports

\$30.3 million
reported lost



23.2%

Email

41 170 reports

\$25.3 million
reported lost



14.4%

Text message

25 595 reports

\$2.1 million
reported lost



3.8%

Social media

6828 reports

\$15.7 million
reported lost

Scams that may target your organisation



False billing scams

fake invoices for directory listings, advertising, domain name renewals or office supplies



Overpayment scams

request to refund an 'accidental overpayment' to your organisation



Malware or ransomware

malicious software that tracks your activities and/or demands a ransom to access your own files

Scams that may target your organisation



Whaling or spear-phishing

attempts to access your confidential information for fraudulent purposes



Online shopping scams

fake retailer websites and/or fake listings on legitimate online 'classified' sites



Investment scams

offers to join an 'investment opportunity' that does not exist and/or over-promises on potential returns

Reporting and staying up to date

The screenshot displays the Scamwatch website interface. At the top left, the Australian Competition & Consumer Commission (ACCC) logo is shown alongside the Scamwatch logo. A search bar is located at the top right. Below the header, a navigation menu includes links for 'Types of scams', 'Report a scam', 'Get help', 'News', and 'About Scamwatch'. The main content area features three primary sections: 'TYPES OF SCAMS' with the subtext 'Identify and protect yourself', 'REPORT A SCAM' with 'Seen a scam or fallen victim?', and 'GET HELP' with 'What to do next'. A 'Latest news and alerts' section highlights two articles from August 12, 2019, both related to Scams Awareness Week. The first article, 'Record losses expected as scammers target Australians', discusses projected losses of over \$532 million. The second article, 'Too smart to be scammed? National Scams Awareness Week 2019', notes the week's dates from August 12-16. To the right, the 'SCAMWATCH RADAR' section offers email alerts and a 'Subscribe now' button. Below this, a Twitter feed shows a tweet from @SCAMWATCH_GOV dated September 4, 2019, discussing the use of new technology by scammers. The website URL 'www.scamwatch.gov.au' is prominently displayed in red at the bottom right of the page.

ACCC AUSTRALIAN COMPETITION & CONSUMER COMMISSION

SCAMWATCH

Enter a search term

Types of scams - Report a scam Get help - News - About Scamwatch -

TYPES OF SCAMS
Identify and protect yourself

REPORT A SCAM
Seen a scam or fallen victim?

GET HELP
What to do next

Latest news and alerts

SCAMS
AWARENESS WEEK

12 AUGUST 2019

Record losses expected as scammers target Australians

Australians are set to lose a record amount to scams in 2019, with projections from losses reported to Scamwatch and other government agencies so far expected to exceed \$532 million by the end of the year, surpassing half a billion dollars for the first time.

SCAMS
AWARENESS WEEK

12 AUGUST 2019

Too smart to be scammed? National Scams Awareness Week 2019

Scams Awareness Week runs from 12-16 August 2019.

SCAMWATCH RADAR

Subscribe for email alerts on the latest scams.

Subscribe now

@SCAMWATCH_GOV

@SCAMWATCH_GOV · 04 SEP

Scammers are increasingly taking advantage of new technology to prey on people. In this scam, fraudsters used an ar... <https://t.co/lmi0XegTiA>

www.scamwatch.gov.au

Simple ways to protect your organisation

- Clear processes for processing payments
- Orderly and organised records
- Vigilance with unusual requests
- Up-to-date digital security processes

Information for not for profit groups



Queensland laws and regulations

- > Queensland laws
- > Business advice, rights and responsibilities
- > Selling your products and services
- > Business complaints and disputes
- > Business complaints and disputes
- > Fair trading services, programs and resources
- > Regulated industries and licensing
- > **Associations, charities and not for profits**
- > Check a licence, association, charity or register

Associations, charities and not for profits

Incorporated associations

- > Set up an incorporated association
- > After you incorporate an association
- > Incorporated associations forms and fees
- > Running an incorporated association
- > More...

Cooperatives

- > What is a cooperative?
- > Registering a cooperative
- > Cooperative forms and fees
- > Run a cooperative
- > More...

Charities and fundraising

- > Starting an appeal for fundraising support
- > Running an appeal for fundraising support
- > Charity and fundraising forms and fees
- > Making changes to a charity
- > More...

Limited partnerships

- > Limited liability partnership
- > Incorporated limited partnership
- > Limited partnership forms and fees
- > Register a limited partnership
- > More...

Do it online

Some Fair Trading services are now online.

Unincorporated associations can:

- [apply to become incorporated.](#)

Incorporated associations can:

- [lodge an annual return](#)
- [order a certificate](#)
- [request an extract](#)
- [request a search.](#)

Charities and community purpose organisations can:

- [lodge an annual return](#)
- [order a certificate](#)
- [request a search.](#)

Anyone can:

- [order a certificate](#)
- [request a search](#)
- [request an extract.](#)

What does the OFT do?



Stay in touch to learn more...



www.qld.gov.au/fairtrading



13 QGOV (13 74 68)



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FairTradingQLD

Queensland Government Service Centre
Upper Plaza Terrace
33 Charlotte Street
BRISBANE QLD 4000